

Robert Buckley
7415 Potrero Ave
El Cerrito CA 94530

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After almost 30 years as a loyal Comcast cable subscriber I finally tired of their deceptive practices; rate hikes without notification, (they increased my rate from \$150/mo to \$280/mo which I only noticed after checking my credit card statement,) additional service fees added on without notification, limited ability to pick and choose the services that you want.

I called to request a reduction in my services in order to reduce my rate. I was told there was nothing they could do except delete cable service and leave me with just internet and phone service. My rate would decrease from \$280/mo to \$199/mo. I informed them that I had seen ads for much lower than that price, around \$79/mo. They responded by saying that was for new customers only.

So much for treating your long term customers properly.

I told them I would find a different provider. The customer service agent said "Do what you have to do."

So I did.

I support broadband competition.

Robert Buckley